

CUSTOMER INFORMATION BULLETIN

Dear Customer,

We have identified a potential problem with a small proportion of **R57003-EZI Rocket® EZI Plug Fetal Scalp Electrodes** where the two halves of the finger grip have separated and in isolated cases become detached.

The defect is readily identified as a distinct separation of the shell halves. As a precautionary measure, the electrode should be examined before application and any items that show evidence of separation as in **Image A** should be returned to Rocket Medical for credit or replacement

Items where the shell halves do *not* show evidence of separation (**Image B**) may continue to be used.

This issue has been caused by a uncharacteristic failure of the internal bonding method following EtO sterilisation. This has been corrected for future manufacture.

Product from **LOTS 467932, 467225** have been reported with this defect.

This defect only applies to R5700-MUL and R57003-EZI.

Rocket® Copeland® Fetal Scalp Electrodes are NOT affected by this issue.

If you have any questions, please contact the Customer Services Team for assistance:



FAULTY - REJECT/RETURN



OK- READY FOR USE

Customer Information Bulletins on all of our products can be found on our web site at: www.rocketmedical.com

If you have any questions, please contact the Customer Services Team for assistance:

Tel: +44 191 419 6988. Email: customerservices@rocketmedical.com