

URGENT FIELD SAFETY NOTICE

Customer Notice type: **RECALL**
Commercial Name: Yankaeur Suction tube
Product Code: R22610-S
Lot Number: 471722



Dear Customer

We have been made aware that an as yet undetermined percentage of the above product code details have been supplied, that may contain a powder-like substance within the pack and or tube (Fig 1).

We therefore have decided, as a precautionary measure, to recall **R22610-S LOT: 471722**

Please pass this letter onto those who need to be aware of it, specifically Hospital Supplies Departments, Theatre and Medical Wards.

We kindly request you to co-operate with this recall and pass to us the details of any transfers to other organisations that you may have made.

Identification Procedure

The device can be identified by the product REF and LOT
The REF and LOT can be found on the device label which is located on the primary packaging as well as the shipping carton.
The REF number will always be preceded by the word 'REF'.
The LOT number will always be preceded by the word LOT

Instructions on action to be taken by the user

Our records show that you have taken delivery of the affected products. Please follow the steps below:

1. Please stop the use of all the devices of **R22610-S Lot 471722** which have been supplied.
2. Return stock to Rocket Medical, you can arrange to have stock collected by contacting Customer Services on **0191 419 6988**
3. Please have the following information ready:
 - REF and LOT number
 - Quantity
 - Address for collection of product.
 - Address for delivery of replacement product.
 - In order to facilitate rapid recall, please check current stocks and isolate any devices bearing the stated product REF and LOT numbers, then contact Rocket Medical Customer Services Department on **0191 419 6988**, stating the product REF and quantities, along with a contact person and pick up address.

We will arrange collection of the recalled devices.

The Medicines and Healthcare products Regulatory Agency (MHRA) have been informed about this recall.

NO patient harm has been reported in relation to this notice.

For and on behalf of Rocket Medical plc.
Ms J.B.Irwin
QA Manager