

# Customer Information Bulletin

## Rocket Medical Fetal Scalp Electrode

Rocket Medical is a designer and manufacturer of disposable medical devices, including products for drainage, women’s health and diagnostics. We manufacture products for use in the Labour Ward, including Fetal Scalp Electrodes (FSEs), Pudendal Block Needles and Fetal Blood Sampling devices.

We are aware that Philips Healthcare have recently issued a Field Safety Notice (FSN) in the UK, advising that they have discontinued their spiral FSE. As a result, we are receiving a number of unanticipated requests for the Rocket Medical Copeland® FSE. We are also seeing increased demand for these devices in other countries, but have not seen formal communication regarding the availability of Philips FSEs in these markets.

Rocket Medical is endeavouring to support as many customers as possible, but with the sudden increase in product demand, we are not able to fulfil all orders. Rocket Medical is taking steps to increase manufacturing capacity as quickly as possible.

We want to make all potential customers aware that the Rocket Medical ‘clip’ electrode and the Philips ‘spiral’ electrode are applied to the fetal scalp using completely different techniques.

If you are interested in purchasing the Rocket Medical FSE, please could you complete our short form at: <https://www.surveymonkey.co.uk/r/FSerequest> or by using the QR Code to the right,



1. indicating the number of units you would be looking to purchase and which electrode you would be interested in (please see table below);
2. confirming that all end users are aware of the difference in application technique and have viewed our training video: <https://vimeo.com/rocketmedical/fse>



3. committing to ensuring that, on receipt of your initial order, all end users will read the IFU in full and will practice application on a suitable model prior to use of the device on a patient.

In addition, you can also contact our Customer Services department to request virtual training via Teams.  
 T: Tel: 1 800 707 ROCKET (7625), or tel: 1 781 749 6223 E: [usa@rocketmedical.com](mailto:usa@rocketmedical.com)

CODE	DESCRIPTION
R57008-00-CN	Copeland® Fetal Scalp Electrode for Qwik Connect Cables Sterile, for single use, individually packed, 25 per carton.
R57008-00-FM	Copeland® Fetal Scalp Electrode for Philips Avalon FM30/FM50 DECG Cables Sterile, for single use, individually packed, 25 per carton.

Customer Information Bulletins for all of our products can be found on our website: [www.rocketmedical.com](http://www.rocketmedical.com)